

CHANGE REQUEST COVER SHEET

Change Request Number: 10-42

Date Received: 4/28/2010

Title: FAA-iCMM Policy Reference Removal

Name: Colleen Gutrick

Phone: 202-493-5605

Policy OR Guidance: Policy

Section/Text Location Affected: AMS Policy section 1.2.10

Summary of Change: Remove reference to FAA-iCMM from AMS policy.

Reason for Change: FAA-iCMM is no longer supported as the sole process improvement method.

Development, Review, and/or Concurrence: AIO and the AEB.

Target Audience: Service organizations

Potential Links within FAST for the Change: None.

Briefing Planned: Yes

ASAG Responsibilities: Approve

Potential Links within FAST for the Change: None.

Links for New/Modified Forms (or) Documents (LINK 1)

Links for New/Modified Forms (or) Documents (LINK 2)

Links for New/Modified Forms (or) Documents (LINK 3)

SECTIONS EDITED:

Acquisition Management Policy:

Section 1.2.10 : Continuous Improvement [\[Old Content\]](#)[\[New Content\]](#) [\[RedLine Content\]](#)

SECTIONS EDITED:

Section 1.2.10 : Continuous Improvement

Old Content: Acquisition Management Policy:

Section 1.2.10 : Continuous Improvement

FAA continually improves its policies and guidance to increase the safety, capacity, efficiency, and effectiveness of agency services. It does this through periodic comparison with the best practices of industry and other government organizations, including the practices, principles, and guidance in the FAA integrated Capability Maturity Model (FAA-iCMM). The FAA integrates into its policy and guidance successful practices that save time, reduce cost, and improve customer satisfaction.

New Content: Acquisition Management Policy:

Section 1.2.10 : Continuous Improvement

The FAA continually improves its policies and guidance to increase the safety, capacity, efficiency, and effectiveness of agency services. It does this through periodic comparison with the best practices of industry and other government organizations. The FAA integrates into its policy and guidance successful practices that save time, reduce cost, and improve customer satisfaction.

Red Line Content: Acquisition Management Policy:

Section 1.2.10 : Continuous ~~Improvement~~ Improvement

~~FAA~~The FAA continually improves its policies and guidance to increase the safety, capacity, efficiency, and effectiveness of agency services. It does this through periodic comparison with the best practices of industry and other government organizations, ~~including the practices, principles, and guidance in the FAA integrated Capability Maturity Model (FAA-iCMM).~~ The FAA integrates into its policy and guidance successful practices that save time, reduce cost, and improve customer satisfaction.
